

PRESS INFO

Kuehne+Nagel Asia Pacific

Kuehne+Nagel launches digital tool ePortalChina to meet the shipping needs of Chinese customers

- **All-in-one air freight solution to quote, book, track, pay and invoice from desktop or smartphone**
- **WeChat access, e-invoicing and online payment options**
- **Further step forward in Kuehne+Nagel's digital transformation**

Shanghai, CN, November 25, 2020 – Kuehne+Nagel announces the launch of ePortalChina, the latest air freight digital offering which expands Kuehne+Nagel's online service capabilities beyond explore, quote, book, track; enabling value-added functions focusing on an easy and quick invoicing and payment experience.

The portal allows both individual and company account registrations, enabling Kuehne+Nagel's Chinese customers to collaborate effectively among co-workers and suppliers while managing their air freight shipments efficiently without too much paperwork and e-mails.

Developed specifically for the Chinese market, ePortalChina responds to the unique local challenges, including streamlining the processes for online generation of the government uniform invoice (e-GUI).

Customers can now pay invoices directly via the digital portal that has access to a large number of Chinese banks. Additionally, bank transfers made via the platform have a clear reference to the corresponding shipments, reducing the customers' workload on payment reconciliation.

Apart from web browser access, ePortalChina offers a local solution for mobile-centric users by integrating quote and book functionality for WeChat, the largest social media platform among the Chinese community.

“With ePortalChina, customers who prefer the convenience of WeChat can manage their air freight shipment via their smartphones, enjoying full flexibility and visibility. It also addresses the long-time bottleneck of e-invoicing and online payment for B2B transactions,” said Jack Liu, Senior Vice President for Kuehne+Nagel Asia Pacific, Air Logistics.

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The digital tool is now available for Air Logistics services and will eventually be expanded to Sea Logistics and other transportation modes.

ePortalChina is a further step forward in Kuehne+Nagel's digital transformation to establish a seamless digital customer journey by putting customers' needs first.

Quick access to ePortalChina:

Web link: <https://acct.kuehne-nagel.com>

WeChat: Search and follow **KuehneNagel 德迅** or scan QR code below



About Kuehne+Nagel

With over 78,000 employees at 1,400 locations in over 100 countries, the Kuehne+Nagel Group is one of the world's leading logistics companies. Its strong market position lies in sea logistics, air logistics, road logistics and contract logistics, with a clear focus on integrated logistics solutions.

www.kuehne-nagel.com