

PRESS INFO

Kuehne+Nagel Group

Orange extends partnership with Kuehne+Nagel for e-commerce logistics in France, Poland and Africa

- **Next phase of a successful and evolving partnership spanning two decades**
- **Highly secured logistics for the management of high value e-commerce orders**
- **Technology-enabled, sustainable logistics solutions**

Paris/FR, April 15, 2025 – Kuehne+Nagel and Orange, a leading worldwide telecommunications operator, extend their partnership another three years for e-commerce operations of communication hardware in France, Poland and in the African markets.

Kuehne+Nagel successfully supports Orange in a growing market for mobile telephony and Internet access. Since 2004, the logistics activities in a dedicated fulfilment centre in the Paris area have grown continuously. The highly secured facility of 22,119 sqm employs 150 people. Kuehne+Nagel oversees storage, order fulfilment, shipping, returns, and after-sales service for Orange's mobile phones, accessories, and internet devices.

In recent years, new technologies have been used to minimise the environmental impact and optimise resources, e.g. through innovative packaging solutions that ensure customised cartons, optimised volume and less empty space.

Lionel Benezech, Supply Chain Director France at Orange, says: "We continue to place our trust in Kuehne+Nagel for their reliability and agility. Thanks to their support, we have been able to handle significantly increased volumes and reduce delivery times, two key challenges for our e-commerce business."

"We are proud of continuing our partnership with Orange. Listening, adaptability, and confidence are the foundation of our collaboration. Over time, we have been able to improve our logistics efficiency, serving the end consumer experience. We will continue to innovate and strive for excellence" adds, Christophe Vandrome, National Contract Logistics Manager at Kuehne+Nagel France.

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About Orange

Orange is one of the world's leading telecommunications operators with revenues of 40.3 billion euros in 2024 and 127,000 employees worldwide at 31 December 2024, including 71,000 employees in France. The Group has a total customer base of 291 million customers worldwide at 31 December 2024, including 253 million mobile customers and 22 million fixed broadband customers. These figures account for the deconsolidation of certain activities in Spain following the creation of MASORANGE. The Group is present in 26 countries (including non-consolidated countries). Orange is also a leading provider of global IT and telecommunication services to multinational companies under the brand Orange Business. In February 2023, the Group presented its strategic plan "Lead the Future", built on a new business model and guided by responsibility and efficiency. "Lead the Future" capitalizes on network excellence to reinforce Orange's leadership in service quality. Orange is listed on Euronext Paris (symbol ORA).

About Kuehne+Nagel

With approximately 80,000 employees at almost 1,300 sites in close to 100 countries, the Kuehne+Nagel Group is one of the world's leading logistics providers. Headquartered in Switzerland, Kuehne+Nagel is listed in the Swiss blue-chip stock market index, the SMI. The Group is the global number one in air and sea logistics and has strong market positions in road and contract logistics. Kuehne+Nagel is the logistics partner of choice for 400,000 customers worldwide. Using its global network, logistics expertise and data-based insights, the Group provides end-to-end supply chain solutions for global companies and industries.