

PRESS INFO

Kuehne+Nagel Group

Kuehne+Nagel Air Logistics renews its global Cargo iQ quality certification with a top rating

- **Independent audit of global air logistics services**
- **Application of the highest management standards across the transport chain**
- **Increased visibility and service quality for customers worldwide**

Schindellegi / CH, June 20, 2022 – Kuehne+Nagel recently completed its Cargo iQ re-certification, conducted by independent audit company SGS, with a top 3-star rating. The extensive audit process, focusing on the successful implementation and application of quality management standards and processes, was complemented with extra recognition in the areas of “Corporate Social Responsibility”, “Innovative Spirit” and “Contribution to the Cargo iQ Community”. Operating in compliance with the industry benchmark, Kuehne+Nagel ensures highest service quality for air logistics customers from all over the world.

Quality and standards are the foundation of Kuehne+Nagel’s services. All Kuehne+Nagel air freight shipments have a built-in Cargo iQ Route Map, an end-to-end transportation plan, which enables the visualisation and proactive monitoring of every shipment along its journey. Working under such Cargo iQ framework, together with other key industry partners, ensures reliable shipment planning and pro-active monitoring along the customers’ door-to-door transportation supply chain. By achieving once again an outstanding Cargo iQ certification result with three out of three possible stars, Kuehne+Nagel confirmed its focus on quality improvement answering exceeding customer needs and requirements.

“As a founding member we remain highly committed to Cargo iQ,” says Kerstin Strauss, VP Global Air Logistics Operations at Kuehne+Nagel and Vice Chair of Cargo iQ. “The market volatility of recent years and the ongoing disruptions of our customers’ supply chains have evidenced, that their original demands for industry-wide standards and proactive performance monitoring are more relevant now than ever. Successful Cargo iQ re-certification of our services and operations underlines our commitment to customers and industry partners in increasing the quality and timeliness of the information provided for each shipment.”

Cargo iQ is a cross-stakeholder organization working to create and implement quality standards aimed at enhancing the customer service

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experience of the worldwide air cargo industry. Operating as an independent, not-for-profit group, members work collaboratively together to develop a system of shipment planning and performance monitoring for air cargo based on common business processes and milestones. Originally founded by leading forwarders and airlines in response to shippers' criticism of unreliability in the supply chain, Cargo iQ has grown to include more than 60 members from across the supply chain during its 25 years of operation.

Kuehne+Nagel is represented on the Cargo iQ Board and regularly participates in its working groups contributing to the development of the community and improvement of the air cargo customer experience.

About Kuehne+Nagel

With more than 76,000 employees at nearly 1,400 locations in over 100 countries, the Kuehne+Nagel Group is one of the world's leading logistics companies. Its strong market position lies in Sea Logistics, Air Logistics, Road Logistics and Contract Logistics, with a clear focus on integrated logistics solutions.